



ARTIFICIAL INTELLIGENCE IN INTERNATIONAL ORGANIZATIONS

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In collaboration with UN Innovation Network



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Research Questions

USE CASES



How are international organizations currently using artificial intelligence?

COMPARISONS



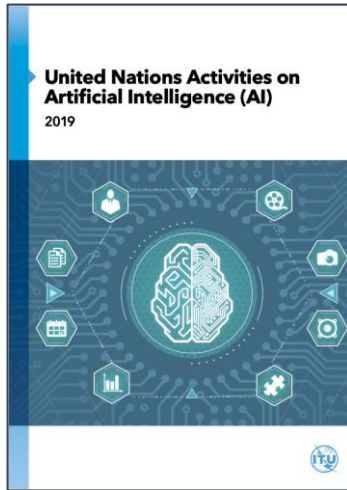
How is AI used differently in IOs versus the private sector?

OPPORTUNITIES



What can IOs learn from each other when leveraging artificial intelligence?

Methodology

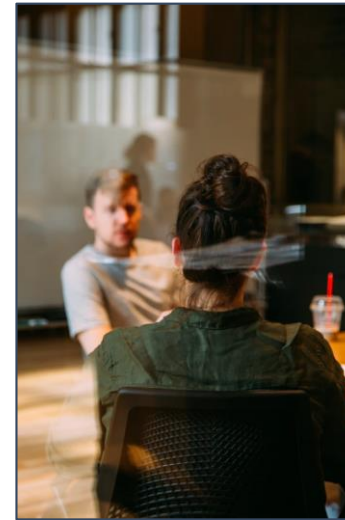


LITERATURE REVIEW &
DATA COLLECTION

The image shows a survey form with the following sections:

- Status:** This project is: [Please select an option from the dropdown menu]
- Purpose:** This project is intended to: (multiple answers possible)
 - Increase the number of people served by this organization
 - Increase the variety and quality of offerings for people currently served
 - Improve the internal operational efficiency of the organization
 - Other: _____
- Data Source:** The data on which this project is based is: [Please select an option from the dropdown menu]
- Technology:** Please rate 100 points across the AI-related technologies involved in this project based on the ratio that each is used:
 - Predictive analytics (e.g. churn modeling, network link forecasting)
 - NLP (e.g. chatbots, text analytics, voice recognition)
 - Workflow automation (e.g. robotic process automation)
 - Image/voice recognition
 - Other: _____
- Stage:** How would you classify the current stage of development of this project?
 - Ideation - This project is primarily being discussed and planned. The technical elements are only slightly developed and significant additional work must be done to launch the project more broadly.
 - Proof of concept - This project is in its initial technical development stage. The technology may be used in one limited area or is still being explored and tested. Some additional work must be done to launch the project more broadly.
 - Scaling - This project is in the process of being launched to more users across the organization or the world. Multiple areas are either currently using or testing the technology.
 - Scaled - This project is broadly used throughout the organization or the target audience. Few updates need to be made in order for the technology to be consistently useful for the users.
- Origin:** To your best understanding, where did this project originate? (multiple answers possible)
 - In a field office
 - AI headquarters
 - With other International Organization partners
 - With a private company
 - With an academic institution
 - With an NGO
 - With a public sector organization
 - Other: _____
- What team did it originate in?** [Please select an option from the dropdown menu]
- Contact:** Who completed the information regarding this project?
 - Name: _____
 - Email: _____
 - Notes: Any additional notes or comments: _____

DATA
VALIDATION



INDIVIDUAL
INTERVIEWS



ANALYSIS &
REPORTING

Database of **108** current & upcoming projects using AI
from a review of **37** UN organizations

Select Use Cases

**WORKFLOW
AUTOMATION**



TB screening
by cough



predicting
refugee
movement



predicting
funding



analyzing
constitutions



detecting
pollution
from images



analyzing SDG
public opinion



imagery
for disaster
response

**NATURAL
LANGUAGE
PROCESSING**

**IMAGE
& VOICE
RECOGNITION**



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Use Cases Prediction and Underlying Data

WORKFLOW AUTOMATION

Prediction: Diagnosis
Underlying Data: Recordings of coughs & medical data



TB screening by cough

PREDICTIVE ANALYTICS

Prediction: Migration
Underlying Data: Weather, Political, Economic



predicting refugee movement

Prediction: Public opinion
Underlying Data: Chat responses



analyzing SDG public opinion

NATURAL LANGUAGE PROCESSING

Prediction: Response necessity
Underlying Data: Satellite imagery



imagery for disaster response

IMAGE & VOICE RECOGNITION



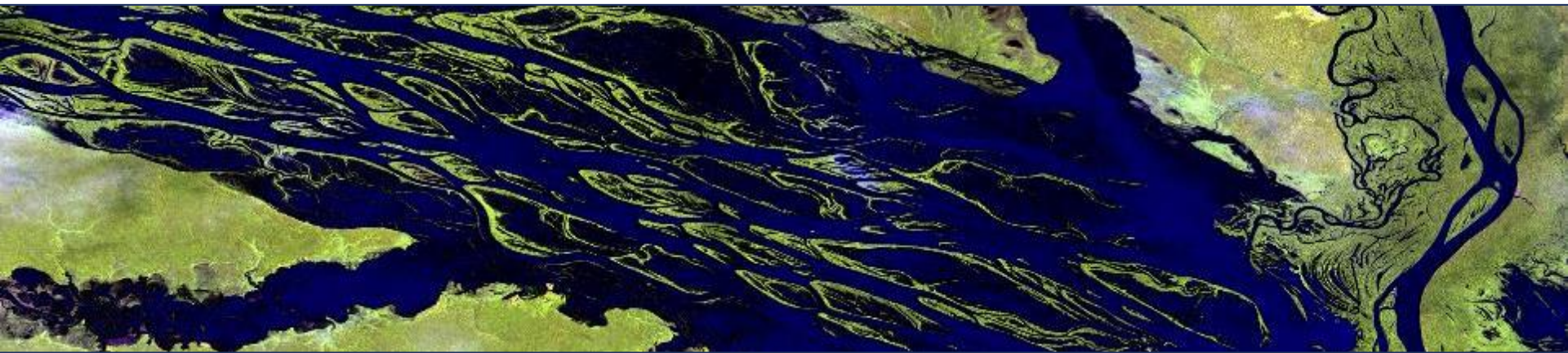
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Preliminary Observations

- Satellite imagery for a global perspective
 - Water productivity (FAO)
 - Refugee settlements (Global Pulse)
 - Infrastructure footprints (UNITAR)
 - Detecting crop types (WFP)



Preliminary Observations

- Capacity building for equitable, accessible AI
 - Multilingual dataset for children with disabilities (UNICEF)
 - Open source platform for space science data (UNOOSA)
 - AI infrastructure for Ethiopian government (UNAIDS)
- Majority of uses focused externally
 - Opportunity of using AI for internal optimization

