YOUR IT @ UNIGE

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Key info for a good start

1. What are the most important tools?
2. How to manage my password?
3. What is the « multiservice card »?
4. How to install the basics (e.g., Wi-Fi)?
5. How do I keep my computer protected?
6. How can I obtain IT support?
1. Important tools

- UNIGE Portal
- Webmail
- Chamilo and Moodle
- Mediaserver
- UNIGE Mobile App
UNIGE Portal

- Adress: https://portail.unige.ch

- Useful for managing ...
  - your multiservice card
  - your password
  - your lectures and exams (check with your faculty before)
  - your print credits
Webmail

Adress: https://outlook.unige.ch or from the portal

Important information received:

• Administrative (courses, exams, etc.)
• Academic (Chamilo, Moodle, etc.)

Official communication channel with you
Academic platforms

MOODLE & CHAMILO

• Adress :  
  https://moodle.unige.ch et https://chamilo.unige.ch

• Useful for ...
  - accessing your learning materials
  - submitting your works
  - conducting online activities (groups, quiz, etc.)
Mediaserver

Adress: https://mediaserver.unige.ch

Useful for accessing to …
- recorded lectures
- multimedia educational contents
UNIGE Mobile App

• Available on

[App Store] [Google play]

• Useful to ...
  - configure your Wi-Fi, email and VPN
  - check your exam times
  - find your classrooms and your teacher’s offices
  - consult the opening times and attendance of the Library's sites
  - consult the menus of the cafeterias
2. Your UNIGE password

• You need it to access...
  ➢ Most of the digital services of UNIGE:
    • The portal
    • The webmail
    • Chamilo, Moodle, Mediaserver
    • Wi-Fi
    • Etc...

• What if I lose it?
  ➢ You can re-initiate it from the address https://mdp.unige.ch

Caution:
To be able to re-initiate your password, your personal data (private email and mobile phone) need to be up-to-date
3. Your Multiservice card

• You need it to ...
  ➢ print, copy, scan documents
  ➢ borrow books at the library
  ➢ prove your student status (sports, cafeteria, etc.)

• What if I lose my card?
  ➢ Block it (via the portal)
  ➢ Ask for a new card (helpdesk)
4. How to install the basics?

Today after the presentation:
Live tutorials with IT Experts!
For Mac and for PC/Windows

www.unige.ch/-/tutos-it
5. Keep your computer protected

• By carefully managing your passwords
  ➢ **Never share** your ISIs password

• By applying updates (Windows, Mac OS, software, browsers) as soon as possible

• By opening only messages whose sender you know
  ➢ For more information: [http://unige.ch/-/secu-mail](http://unige.ch/-/secu-mail)
6. IT Support

• Appointed and trained students are available to help you, in the computer rooms and libraries

• To locate them: unige.ch/-/are-i

• More than 1’000 computers are available in free access for UNIGE students
Thank you!