STUDENT SERVICES’ SESSION
Programme

1. Introduction by Daniela Sauge, Head of Mobility Team
2. Egalité – Equality
3. Organisations internationales – International Organizations and NGOS
4. Sports
5. Culture
6. Maison des Langues
7. Pôle Santé Social – Health and Social Services
8. Bibliothèque – Library
9. STEPS – Security
10. IT
Bienvenue à toutes et tous !

Bienvenue à la diversité !

Bienvenue à l’UNIGE !
Our goals

Raising awareness
Reinforcing programmes & equality measures
Anchoring actions, initiatives and policies
- A campaign launched in November 2017
- A guidebook «Don’t turn a blind eye»
- A confidential e-mail address

- You are being harassed
- You are a team manager
- You are a witness

confiance@unige.ch
• An interregional communications campaign to promote 100 women and their exceptional careers.

• Four regions, five institutions
Summer school | Prejudice, discrimination, and the diversity challenge
Follow us!

@unigeegalite

@egaliteunige

@egaliteunige

www.unige.ch/egalite

All courses about gender equality in the faculties on our website: www.unige.ch/egalite/
RELATIONS WITH INTERNATIONAL ORGANIZATIONS AND NGOS
75th anniversary of the UN

Activities in Geneva: 20th-24th April. More info will follow
UNOG-UNIGE Conversations with Academia

Joint activity with the United Nations Office at Geneva
Networking opportunity for students
UNOG-UNIGE Conversations with Academia

Next events at the United Nations Library events room

• March 19th 2020 from 12:30 to 14:00 - workshop on plastic

• May 14th 2020, 12:30-14:00, UN Library : Swiss Data Cube for environmental monitoring (Dr. Grégory Giuliani)

An invitation will be sent in due time. Limited places available. Registration required.
International Change-makers: how I got here
University of Geneva
UNI MAIL R060
Thursday 5th March 2020 | 17:30 – 19:00

Networking event with 3 high level professionals from International Organizations and NGOs

Speakers will share their career path; how they have built a meaningful career, how they have maximised their competence, how they have overcome obstacles and transformed challenges into opportunities.

Registration is now closed, the event is fully booked, but more events are to come.
Thursday 5th March 17:30 – UNI MAIL R060
Chères étudiantes, chers étudiants,

Learn about the career path of high-level international civil servants and NGO professionals; how they have built a meaningful career, how they have maximised their competence, how they have overcome obstacles and transformed challenges into opportunities.

Limited places available. Please, register here:
AGENDA
... Afficher la suite
International Organizations and NGOs by theme

Labour, Economic Affairs, Trade, Science and Telecommunications
Environment and sustainable development
Health
Humanitarian Law and Action, Human Rights, Migration
Peace, Security and Disarmament

http://www.geneve-int.ch/
Sharing knowledge and inspiring change on global challenges.

https://www.gapeli.org/

RECENT CHOPS
sports.unige.ch
UNIVERSITY SPORTS

4 rue de Candolle, 4th floor
Opening hours 10h-13h and 14h-16h
Sports.unige.ch
sports@unige.ch
• More than 60 different sports throughout the semester (free or with subscription)
• A winter program (ski)
• Camps (skiing + climbing)
• Competition and championships
Other sports with membership card

- Tennis Club *(hourly rental or club)*: 4 outdoor courts and 2 indoors courts (winter only)
- University Fitness gym
- Beach-volley *(spring and summer only)*: 2 courts
- Squash *(hourly rental or club)*: 3 indoor courts
Our activities are spread around Geneva, in various school gym facilities. All details and routes are on our website Sports.unige.ch.
The CASAPS offers various tests and personal fitness programs in the field of health (weight management, fitness assessment, advice...) as well as performance (endurance, personal training program).

Whether you are sedentary, sporty or recovering from injury, CASAPS helps you improve your performance, your fitness.

Details on our website

Sports.unige.ch
UNIVERSITY SPORTS

4 rue de Candolle, 4th floor
Opening hours 10h-13h and 14h-16h

Sports.unige.ch

sports@unige.ch
Encourage artistic practice at the University

• Courses and activities catalog
  dance, music, theater, image, writing, nature

• Support program for cultural projects
  for students and associations

• « Talents pluriels » program
  arrangement of studies and support for professional projects
Facilitate access to culture

• Ciné-club universitaire
  movies to see or program

• Exhibitions, shows, concerts ... produced by your peers
  concerts of the University Choir and Orchestra

• Tickets offered by our cultural partners
  in cinemas, concert halls, theaters
MAISON DES LANGUES
Maison des Langues
Université de Genève

Support courses in several languages:

- Français
- English
- Deutsch
- Español
- Русский
- 中文

mdl.unige.ch
Maison des Langues
Université de Genève

Support French courses:

- courses are free of charge for all mobility students
- for all levels
- 2 or 4 hours a week
- 3 to 6 ECTS credits

Information session: 17th of February at 17:00, room B106 (Bastions)
Maison des Langues
Université de Genève

Summer French courses:

3, 6 or 9 weeks intensive French courses from 22 of June to 21 of August 2020

Special price for university members

Information and registration: fle.unige.ch/coursete

mdl.unige.ch
Maison des Langues
Université de Genève

Support English courses :

- support courses (B1/B2/C1 levels)
- IELTS intensive preparation
- pronunciation and conversation
- workshops : communicating, applying for a job, academic writing

- start date : 2\textsuperscript{nd} of Mars 2020
Maison des Langues
Université de Genève

Tandem linguistique

University platform for language exchange

Free online registration

More than 70 languages

mdl.unige.ch
MOBILITY IN

PÔLE SANTÉ SOCIAL

HEALTH
COUNSELING
SOCIAL
FINANCE
Health Guidance
sante@unige.ch

(UNIGE + IHEID)

Are you worried about your physical health?

- Our in-house UNIGE DOCTOR is here to help you - Rue de Candolle 4
  - Need information concerning diet, sleep, addictions, etc.?
  - Unprotected intercourse, what if? HIV test?
  - Need special studies adjustments?
  - Persistent pain, which medical examination?

FREE OF CHARGE
Appointment: pss.unige.ch
Health Guidance

sante@unige.ch

(UNIGE + IHEID + HES-SO)

Are you worried about your physical health?

• Medical consultation are available at the HUG - Rue Gabrielle-Perret-Gentil 4
  • Need a medical examination?
  • Need medical monitoring for an ongoing disease?
  • Need to renew a prescription?
  • Need a good health medical certificate for an internship?

Subject to medical confidentiality

At a cost
Reimbursed by medical insurance
Appointment: pss.unige.ch
Health Insurance?

Always report your health insurance to the S.A.M. (Service des assurances maladies)

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**Students living in Switzerland**

**OUTSIDE EU students with B training permit**

Compulsory to hold a Swiss Student Health Insurance (ScoreStudies, etc.)

Any international health insurance accepted by the SAM does not allow you to work in Switzerland

**EU / EFTA Students with B training permit**

Only students **NOT ENGAGED IN REMUNERATED ACTIVITIES IN SWITZERLAND** can keep their «European Health Card»

Students **WITH REMUNERATED ACTIVITIES IN SWITZERLAND** need to choose a Swiss Student Health Insurance (ScoreStudies, etc.)

The «European Health Card» does not allow you to work in Switzerland
Students living in Switzerland

All foreign students
Will need to request a B training permit
And
Report their choice of Health Insurance to the S.A.M.

Only students **NOT ENGAGED IN REMUNERATED ACTIVITIES IN SWITZERLAND**
can keep their «European Health Card» or «International Health Insurance»
as long as declared to the S.A.M.

Students **WITH REMUNERATED ACTIVITIES IN SWITZERLAND**
need to choose a Swiss Student Health Insurance (ScoreStudies, etc.)
and declare it to the S.A.M.
The «European Health Card» or any other «International Health Insurance»
does not allow you to work in Switzerland
For Swiss and foreign students (EU or outside EU)

**Health Insurance?**

**Students living in France (frontalier)**

**WITH** Remunerated activities in Switzerland

Students need to choose between

- CMU Frontalier (French system)
- LAMal frontalier (Swiss system)

When working in Switzerland
ALWAYS
DECLARE YOUR
HEALTH INSURANCE
TO THE S.A.M.
(Service des assurances maladies Suisse)

**WITHOUT** Remunerated activities in Switzerland

- EU / EFTA students: Medical treatment in France using the «European Health Card»
- Outside EU students: See with French authorities for medical treatment in France
Psychological Counseling
psychologique@unige.ch
(UNIGE + IHEID + HES-SO)

Our PSYCHOLOGISTS & PSYCHOTHERAPISTS are here to help you

Are you anxious about your psychological health?
Are exams making you nervous?
Is lack of sleep getting the better of you?
Feeling stressed or depressed?
Family or couple problems, eating disorder, violence, harassment, bereavement, etc.?

Various types of therapeutic follow-ups are at your disposal

CHF 25.- / In-house session
(possible financial support)

Multilingual confidential sessions
Contact

pss.unige.ch

Pôle Santé Social
Rue De-Candolle 4
1211 Genève 4

3rd Floor

Information Session: Every Monday 12.00-13.00
(check our website for building and room No)

Reception:
9h-12h et 14h-16h
Closed Tuesday and Friday afternoons

Tel: +41 (0)22 379 77 79
LIBRARY
UNIGE LIBRARY

NUMEROUS WORKPLACES
• Several locations in the city
• +2’700 workplaces
• Wireless network, computers, copy machines, printers and scanners

EXTENDED OPENING HOURS
• Mo-Fr: 8am – 10pm
• Sa-Su: 9am – 6pm
Use the **UNIGE Mobile App** to…

- Search documents in the Library Catalog (Explore)
- Display each space in a map
- Check the real-time attendance of workspaces
- Scan QR-codes from e-book posters to access to document on shelves
- …
Improve your information literacy skills

https://infotrack.unige.ch/en
SECURITY
Mission of our department (STEPS)

The University of Geneva wants all staff members, students and visitors, to enjoy proper working conditions while minimizing risks to their health and safety.

Download UNIGE Mobile, the university’s official app, to access online services right from your smartphone or tablet. You can also use the app to find out important information (emergency numbers and notifications) and other aspects of campus life.

Booklet: «Safety at the University»
Also available online, plus much more
CORONAVIRUS

Recoumdations préventives / Preventive recommendations

Par mesure de prévention, voici les recommandations des autorités sanitaires suisses.

As a preventive measure, here are the recommendations of the Swiss health authorities.

Lavez-vous les mains

Wash your hands

Lavez-vous régulièrement les mains à l'eau et au savon ou avec une solution hydro-alcoolique plusieurs fois par jour.

Wash your hands thoroughly with soap and water or a hand disinfectant several times a day.

Toussiez et éternuez dans un mouchoir en papier

Cough or sneeze into a tissue

Placez un mouchoir en papier devant la bouche et le nez pour tousser et éternuer. Après usage, jetez les mouchoirs en papier dans une poubelle et lavez-vous soigneusement les mains.

Hold a tissue in front of your mouth and nose when you cough or sneeze. After use, dispose of the tissues in a trash can and wash your hands thoroughly.

Toussiez et éternuez dans le creux du coude

Cough or sneeze into your elbow

Si vous n'avez pas de mouchoir en papier sur vous, tousser et éternuer dans le creux du coude. Ce geste est plus hygiénique que de mettre la main devant la bouche. Si vous devez tousser ou éternuer, utilisez les mains, laver les soigneusement avec de l'eau et de savon le plus rapidement possible.

Cough or sneeze into the crook of your arm

If you don't have a tissue handy, please cough or sneeze into the crook of your arm. This is more hygienic than holding your hand in front of your mouth. If you do use your hands, wash them thoroughly with soap and water as soon as possible.

De retour de Chine / Back from China

Pas de symptômes, le masque n'est pas nécessaire en Suisse

No symptoms, a mask is not necessary in Switzerland

Les personnes ayant séjourné en Chine (étudiants ou collaborateurs) qui ne présentent pas de symptômes ne sont pas sans danger et ne doivent pas porter de masque.

People who have been in China (students or employees) who do not exhibit symptoms are not subject to special restrictions and do not need to wear masks.

En cas de symptômes, contactez un médecin

If any symptoms, contact a doctor

Si vous développez des signes de l'infection respiratoire (fièvre, toux, difficulté respiratoire), entrez en contact avec votre médecin ou une installation de santé publique.

If you develop symptoms of a respiratory infection (fever, cough, shortness of breath) do not go out in public and contact a doctor or healthcare institution immediately by telephone.
CORONAVIRUS
Symptômes du virus et recommandations des autorités sanitaires suisses

Symptoms of the virus and recommendations of the Swiss health authorities

De retour de Chine / Back from China
Si vous avez séjourné en Chine récemment, pendant les 14 jours qui suivent votre départ de Chine, suivez les instructions suivantes:
1. Portez un masque facial lors de vos déplacements outside. Stay at home during the next 14 days following your departure from China, follow the instructions below.
2. Lavez-vous régulièrement les mains. Les mains et les objets de surfaces touchés lors de vos déplacements outside. Use soap and water or hand sanitizer to wash your hands regularly throughout.
3. Évitez le risque de développer la maladie. Évitez de sortir, en évitant de vous retrouver dans les lieux publics. Although the risk of developing the disease is likely to be small, avoid crowds, typical meeting or public transport whenever possible.

Quels sont les symptômes que je dois surveiller? What are the symptoms I need to watch for?

Difficultés respiratoires, essoufflement, fièvre, toux, difficultés respiratoires, shortness of breath, coughing.

Évitez la fièvre.

Maux de tête, nausées, diarrhée, douleurs musculaires (plus rarement) Headache, nausea, diarrhea, muscle pain (more rarely)

Que faire en cas de symptômes? What to do in case of symptoms?

Restez à domicile.

Appelez votre médecin traitant habitué ou une institution de soins, en signalant votre séjour en Chine. Call your usual doctor or health care institution, reporting your recent stay in China.

Si vous n'avez pas de médecin traitant, appelez Genève Médecins (G-Med) au +41 22 754 54 54 ou Médicales Urgences au +41 22 301 21 20 ou SOS Médecins au +41 22 348 40 40 and mentionnant votre récent séjour en Chine.

Si vous n'avez pas de médecin traitant, call Genève Médecins (G-Med) on +41 (0)22 754 54 54 or Emergency Doctors on +41 (0)22 301 21 20 or SOS-Médecins on +41 (0)22 348 40 40 mentioning your recent stay in China.
YOUR IT @ UNIGE

Patrick Roth
Key info for a good start

1. What are the most important tools?
2. How to manage my password?
3. What is the « multiservice card »?
4. How to install the basics (e.g., Wi-Fi)?
5. How do I keep my computer protected?
6. How can I obtain IT support?
1. Important tools

• UNIGE Portal
• Webmail
• Chamilo and Moodle
• Mediaserver
• UNIGE Mobile App
UNIGE Portal

• Address: https://portail.unige.ch

• Useful for managing …
  ➢ your multiservice card
  ➢ your password
  ➢ your lectures and exams (check with your faculty before)
  ➢ your print credits
Webmail

Address: https://outlook.unige.ch or from the portal

Important information received:
• Administrative (courses, exams, etc.)
• Academic (Chamilo, Moodle, etc.)

Official communication channel with you
Academic platforms

MOODLE & CHAMILO

• Address:
  [https://moodle.unige.ch](https://moodle.unige.ch) and [https://chamilo.unige.ch](https://chamilo.unige.ch)

• Useful for …
  - accessing your learning materials
  - submitting your works
  - conducting online activities (groups, quiz, etc.)
Mediaserver

Address: https://mediaserver.unige.ch

Useful for accessing to …
- recorded lectures
- multimedia educational contents
UNIGE Mobile App

• Available on
  😝 App Store 😝 Google play

• Useful to …
  ✓ configure your Wi-Fi, email and VPN
  ✓ check your exam times
  ✓ find your classrooms and your teacher’s offices
  ✓ consult the opening times and attendance of the Library's sites
  ✓ consult the menus of the cafeterias
2. Your UNIGE password

• You need it to access...
  ➢ Most of the digital services of UNIGE:
    • The portal
    • The webmail
    • Chamilo, Moodle, Mediaserver
    • Wi-Fi
    • Etc…

• What if I lose it?
  ➢ You can re-initiate it from the address https://mdp.unige.ch

Caution:
To be able to re-initiate your password, your personal data (private email and mobile phone) need to be up-to-date
3. Your Multiservice card

• You need it to …
  - print, copy, scan documents
  - borrow books at the library
  - prove your student status (*exams*, sports, cafeteria, etc.)

• What if I lose my card?
  - Block it (via the portal)
  - Ask for a new card (helpdesk)
4. How to install the basics?

Today after the presentation: Live tutorials with IT Experts!

For Mac and for PC/Windows

www.unige.ch/~tutos-it
5. Keep your computer protected

• By carefully managing your passwords
  ➢ Never share your ISIs password

• By applying updates (Windows, Mac OS, software, browsers) as soon as possible

• By opening only messages whose sender you know
  ➢ For more information: http://unige.ch/-/secu-mail
6. IT Support

• Appointed and trained students are available to help you, in the computer rooms and libraries

• To locate them: unige.ch/-/are-i

• More than 1’000 computers are available in free access for UNIGE students
Thank you!
Now:

12:00 – 12:30 IT Session
12:00 – 13:30 Stands by student services
12:00 – 13:30 Helpdesk and Lunch

This Afternoon:

13:00 – 14:00 Workshop: Residence permit
14:00 – 15:00 Workshop: Health Insurances