Once safety is involved, there seems to be an irresistible push towards more norms, procedures and processes, whatever the context. This book is not a plea against proceduralization, but it does take the view that it is time to reassess how far it can still go and to what benefit. There is a growing suspicion that the path taken might in fact lead to a dead end, unless the concept of procedure and the conditions under which procedures develop are revisited.

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Part II contraStIng aPProacheS to Safety ruleS: Working to rule , or working safely, Andrew Hale and David Borys; Risk regulation and proceduralization: an assessment of Norwegian and US risk regulation in offshore oil and gas industry, Preben Lindæe, Michael Baram and Geir Sverre Braut; Proceduralization of safety assessment: a barrier to rational thinking, Derek Fowler; Acknowledging the role of abductive thinking: a way out of proceduralization for safety management and oversight?, Kenneth Pettersen.

Part III PRACTICAL ATTEMPTS TO REACH BEYOND PROCEDURALIZATION: the MAGIC tools ILLUSION: What is it about checklists? Exploring safe work practices in surgical teams, Sindre Hayland, Karina Aase, Jan Gustav Holland and Arvid Steinar Haugen; Is ‘crew resource management’ an alternative to procedure-based strategies to improve patient safety in hospitals?, Guy Haller and Johannes Stoelwinder; Regulating airlines’ safety management system: when proceduralization of risks meets risk owners, Stéphane Deharvengt; The proceduralization of traffic safety and safety management in the Norwegian rail administration: a comparative case study, Ragnar Rosness; Beyond procedures: can ‘safety culture’ be regulated?, Jean-Christophe Le Coze and Siri Wiig; Proceduralization and regulation of culture: experiments of the frontiers of risk regulation, Jacob Krüger; Why regulators should stay away from safety culture and stick to rules instead, Gudela Grote and Johann Weichbrodt. Part IV STANDING BACK TO MOVE FORWARD: Procedural paradoxes and the management of safety, Paul Schulman; Postscript; reflections on procedures, trial and error, and functional forgiveness, Todd La Porte; Concluding remarks, Corinne Bieder and Mathilde Bourrier; Index.

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